



MEETING DONE SAFELY

Our already tight protocols have been enhanced for the safety and peace of mind of our guests.

ARTIST & GUEST HEALTH

- No-contact thermometer screening - Artists with a temperature over 99.5°F will not be allowed to enter the property & will be directed to appropriate medical care
- Hand sanitizer dispensers installed at entrances and throughout public & employee spaces
- Signage reminding guests & artists of hygiene best practices throughout public & employee spaces

CLEANING & SANITATION

- Our hotel uses cleaning products & protocols that meet EPA guidelines and are effective against viruses, bacteria and other pathogens. We're working with our vendors & distributors to ensure an uninterrupted supply of cleaning supplies & PPE.
- Frequency of sanitation and cleaning of all public & employee spaces has been increased to at least once every 60 minutes, with a focus on high traffic areas & frequent contact surfaces.
- Guest room cleaning protocols have been enhanced and include increased focus on high contact items such as door handles, remotes, light switches and telephones.
- In the event of a presumed case of COVID-19, the guest's room will be removed from service & quarantined until a diagnosis can be confirmed. If a case is confirmed, the room will only be returned to service after enhanced sanitation protocol by a licensed third-party expert.

SOCIAL DISTANCING

- Guests will be advised to practice physical distancing (standing at least 6ft apart from guests not traveling in their party) while waiting in line or moving throughout the hotel
- Areas where guests or Artists queue have been clearly marked for appropriate distancing
- Meeting & banquet spaces will be set up to allow for appropriate distance between guests
- Public space furniture has been rearranged to accommodate 6ft of space between groups
- Where possible, contactless payment & check-in procedures are in use and encouraged

TEAM TRAINING & HEALTH PRACTICES

- Our team has been trained to quickly & safely respond to guests or other Artists displaying known symptoms of COVID-19
- All Artists will be wearing appropriate personal protective equipment (PPE) for their roles & responsibility, in adherence with CDC & local guidelines
- All Artists have been trained in the proper use and disposal of PPE
- All team members are required to wash hands or utilize provided hand sanitizer at least once every 60 minutes
- Department meetings & arrival times are staggered to ensure proper social distancing can be maintained